

Isaac Daniel Sudakar

Technical Product Manager • B2B SaaS & Internal Tools

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PROFESSIONAL SUMMARY

Results-driven Technical Product Manager with 5+ years of experience in end-to-end delivery of complex B2B SaaS solutions. Proven expertise in translating business requirements into scalable product strategies, owning backlog management, and guiding cross-functional teams (Engineering, Design, Data, AI) through the full SDLC. Skilled in leveraging data for insights, defining KPIs, and driving adoption and revenue growth, with growing exposure to AI-enabled product capabilities.

SKILLS

Product Strategy & Roadmapping • Backlog Management & Prioritization • Agile/Scrum • Sprint Planning • OKR Definition • Go-to-Market Strategy • User Research & Discovery • Product Analytics & KPI Tracking • Workflow Automation • SaaS & AI-Enabled Product Dev • Cross-Functional Leadership • Stakeholder Management • SDLC • Jira • Trello • Figma • APIs & Integrations • Reporting & Dashboards

EXPERIENCE

File Maintenance Clerk *Calgary Co-op — Calgary, AB* 2024 – Present

- Managed back-office operations including sign printing, inter-departmental communications, and general IT support across store systems.
- Independently built an internal Chrome extension to automate barcode management workflows, cutting task time by ~33% and improving overall efficiency by ~50%.
- Coordinated with department leads to ensure accurate, timely signage updates, maintaining operational standards store-wide.

Technical Product Consultant *The Blessed Life — Calgary, AB* 2025 – 2026

- Led end-to-end product delivery for B2B workflow-driven SaaS initiatives, guiding customer discovery and problem framing to define roadmaps and success metrics.
- Partnered with Engineering and UX teams to design and ship scalable solutions, managing backlog, user stories, and Agile execution to ensure on-time releases.
- Defined and tracked KPIs across adoption, usability, and efficiency, achieving ~25% improvement in workflow completion and ~30% increase in feature adoption.

Electrical Engineer *Cris Planners and Builders* 2021 – 2023

- Operated within compliance-driven environments, translating complex technical constraints into clear requirements and delivery decisions.
- Collaborated cross-functionally with engineers, field teams, and management to resolve system issues and align project priorities.
- Developed strong systems thinking, documentation, and validation skills directly applicable to the SDLC.

FEATURED PROJECTS

PM & Lead Developer *Barcode Lists — Internal Tool, Calgary Co-op* 2025

- Designed and built a Chrome extension for file maintenance staff to save, organize, and reuse barcodes by category, directly solving a high-frequency workflow pain point.
- Deployed and actively in use at the store; reduced barcode task time by ~33% and improved overall work efficiency by ~50%.
- Built with Supabase cloud sync, offline support, drag-and-drop reordering, and a polished dark-theme UI, ready for multi-store rollout.

PM & Lead Developer *SatBrain — AI Study Platform* 2025

- Defined vision and roadmap for a GenAI EdTech platform converting PDFs, DOCX, and audio into flashcards, quizzes, and visual charts using Gemini 1.5 + RAG.
- Processed 500+ documents in beta; reduced study prep time by ~70% and achieved 90% positive feedback on the Visual Charts feature.

EDUCATION

Product Management Program *SAIT — Distinction* 2025

Project Management Program *SAIT — Distinction* 2024

B.E. Electrical & Electronics Engineering *Panimalar Engineering College* 2018

CERTIFICATIONS

Agile & Scrum Certification • Prompt Engineering Certification • Context Engineering Certification